

# Online Tutoring & Consultation Platform

Features List



# Online Tutoring Platform

## — | Features List | —

Prepared by:



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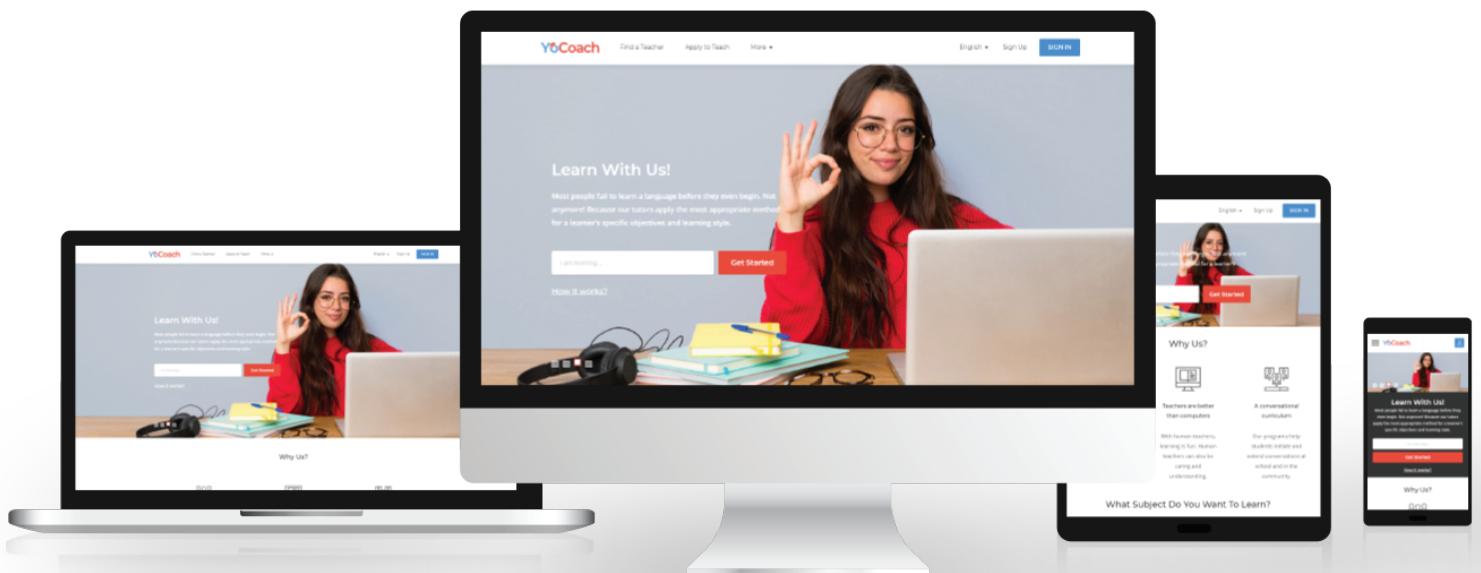
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## System Overview

**Yo!Coach** helps build an online tutoring/consultation platform where people all over the world to connect, communicate and learn without geographical restriction. The platform allows teachers and learners to collaborate, where learners can book lessons and teachers will be able to deliver the lessons via online video chat option on the website.

The website also have the collaboration tools like text chat, whiteboard, workspace option which will simulate the real life learning environment for teachers and learners on the website.

Admin is the overall controller of the website, the commissions from online lessons booking will be Primary Business Model of the website.



## —| User Types |—

**Portal will have following different types of users:**

- **Guest Users:** Guests users will be able to view complete details of the teachers available and will be able to navigate on other pages of website which does not require registration/log-in on website.
- **Learners:** Learners can search for teachers and view results based on their search criteria. They can select a time and make payments for attending the lesson delivered by the teachers.
- **Teachers:** Teachers can register and create public teaching profile with their experience on the website. They can also create course packages and will deliver the lessons by using online video chat option.
- **Web Admin:** Website Administrator will have complete control of the system. Admin will also be responsible for teacher profile approvals on the website.

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## Features Available

Following are the features, which will be available in system:

### Front-end User Features (Learners)

- Register & Login
  - Via Email
  - Via Facebook and Google+
- Geo Location (GEO Location API)
  - Once a user open the website, their geo location will be detected
  - Currency/Language will be auto selected based on their detected location
- Multi-Lingual
- Multi-Currency
- Browse & Search
  - Browse Teachers as per Languages
  - Search by keywords
  - View Search results as per searched criteria
- Sort & filters
  - Sort By
    - Most Popular
    - Price Low to high
    - Price High to Low
  - Filter By
    - Languages Spoken (By teachers)
    - Price
    - Skills
    - Location (Country)
    - Gender
- Teachers Listing Page (Results Page)

View Teachers based on selected criteria with following details:

  - Teacher's Name
  - Teacher's Image

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- Location
  - Ratings
  - Price Range
  - Languages they Teach
  - Languages Spoken (With Proficiency Level)
  - No. of Lessons Delivered
  - Message Teacher
  - Book Free Trial
- Teacher Details Page  
Click on Teacher Profile will redirect user to Teacher details page with following information:
    - Teacher's Name
    - Teacher's Image
    - Intro Video (Populated via YouTube link)
    - Location
    - Ratings
    - Price Range
    - Languages they Teach
    - Languages Spoken (With Proficiency Level)
    - No. of Lessons Delivered
    - Profile Description (About the Teacher)
    - Availability Calendar
    - Teaching Expertise
    - Resume
    - Book Free Trial
    - Book Lesson
    - Message to Teacher
- Free Trial Booking (**30 Mins Trial**)
    - Select the Date and Time from Availability Calendar
    - Complete Booking

The free trial session time will be common for all the teachers on the website. The free trial time will be specified by the admin.
- Paid Booking & Checkout (**1 Hour Slots**)
    - Select Number of Lessons
    - View Lessons Price
    - Select Payment Method
    - View Total Price
    - Complete Payment

- Join Lessons/Classes
  - Once a free trial/Course/Private lesson is purchased and booked, they will be listed under the lessons section.
  - As per the scheduled time, user can join the class/lesson to be delivered by teachers.

- Lesson Interaction/Delivery Tools (Cometchat API)

#### **Video Chat**

- All the lessons will be delivered by the teachers via Video Call.
- Video Calling platform may have features like Screen Sharing.
- The screen sharing and recording feature will depend upon the API package being subscribed.

#### **Workspace/File Sharing**

A workspace will be common space between learners and teachers, the teachers will have option to upload the files (DOC, PDF) related to the course allowing the download access to course learners.

#### **Whiteboard**

They can efficiently edit documents, save revisions, export files and do much more with CometChat's Whiteboard.

#### **Text pad or Collaborative Document**

This feature will allow teachers and learner to create documents during the lessons. Teacher can create a text pad to write or can also choose to share with the individual learner or vice versa. The collaboration in text pad will be one to one I.e. between one teach and one learner. The text pad will have following features:

- Write Text
- Change Font (Type, Size, Color)
- Font Style (Bold, Italic, Underline)
- Bullet Lists
- Undo/Redo
- Copy/Paste
- Save and Download

The above mentioned features will depend upon the API being used on the platform for implementing this feature.

#### **Text Chat**

A chat option will be available using which Learner and Teacher can communicate with each other. Text chat will have following features:



- Text Messages Interchange
- Emoticons
- Special Characters
- Language Translations
- Speech Messages

For more features please review:

<https://www.cometchat.com/features/all-features/>

- Flashcards

Learners can create the flashcards for the lessons. The flashcard can be created to learn the language words with following details:

- New Word
- Definition
- Pronunciation
- Notes

Learners can review the flashcards to revise the new words.

- Lesson Rescheduling

Learners will have option to reschedule the lesson. The learner can choose the alternative available time teacher's availability calendar for rescheduling the lesson. A notification will be sent to teacher for new schedule.

- Lesson Cancellation (Website Wallet)

Learners will have option to cancel the lesson. Upon cancellation the money will be refunded to learner's online wallet in the system which can be further used to make payment for other lessons.

- Report Issue in Lesson

In case of any technical difficulty, the learners can report an issue to the teacher. The teacher can decide whether they would like to:

- Complete the lesson
- Reschedule the Lesson
- Refund 50%
- Refund 100%

Disputes can be raised to the admin.

- Review and Ratings

Upon lesson completion the learner have the option to submit review and ratings for:

- Course Package

- Teacher

Review and ratings will be reflected to respective profiles after admin's approval.

- Gift Cards

#### **Buy Gift Card**

Users can buy the gift card from website to share with their friends and acquaintances after specifying following details:

- Name
- From
- Message
- Gift Card Price
- Complete Payment

Once purchased Gift Card will be sent to the purchaser email ID from where they can further share it with their friends and acquaintances.

#### **Redeem Gift Card**

- All the gift cards can be redeemed on the website while making the payments for lessons.
- Once redeemed, gift card cannot be redeemed again.

- Video Section

There will be section in the Header area "Video Content" where users can view the Video content uploaded by Admin.

Admin will upload the videos from backend.

- Subscribe to Newsletter
- Blog
- How it Works
- FAQ
- CMS Pages (About Us, Privacy, Terms etc.)
- Contact Us

## **Front-end User Features (Teachers)**

The teachers will have all the features of learners along with following additional features:

- Register & Login
  - Via Email
  - Via Facebook and Google+

- Submit Additional Details/Apply to Teach

- Languages they teach
- Languages they speak
- Video URL (YouTube)
- Biography (About Me)
- Resume
- Availability for Teaching
- Profile Image
- Govt. ID Proof
- Agreement Terms
- Submit

The profile details will be submitted to admin for approval, after approval from admin, the teachers can access the dashboard.

- Teaching Profile Updates

All the details submitted to admin for approval will be populated with further profile options:

- Teaching Expertise
- Languages they speak
- Specify the proficiency
- Accents
- Ages they cater
- Lessons Included
- Subjects
- Price

- Availability Calendar [Timezone Based]

- The availability calendar allows teachers to specify their weekly and daily availability.
- The teachers have the option to select any Timezone to specify their availability for their calendar regardless of their current location.

- Price Setting

- **Lesson Price**

- Single Lesson Price
  - Bulk Lesson Price

- **Personal Student Price**

- Teachers can fix any price to their students irrespective of their lesson price.
  - This will be applicable for students for all future purchases.

- Teaching Guidelines  
This will be a CMS page where all the teaching guidelines will be available for teachers. This page will be manageable from admin.
- Teaching Tutorials  
The section will consist of the tutorial videos (YouTube) for teachers. Tutorial videos will be created and uploaded by the admin from admin panel.

## Admin Features

This section will allow the admin to manage the complete site from the backend. A complete backend with strong functionality would be there so that the site is managed well by the admin. Various functionalities in this section would be:-

- Manage Users (teachers/leaners) and User Profiles
- Manage Teacher Approval
- Manage Languages Type
- Manage Courses and Course Details
- Manage Payments
- Manage Orders/Bookings
- Manage Cancellations
- Manage Withdrawals
- Manage Offers/Promo Codes
- Manage Videos/Tutorial Videos
- Manage Videos
- Manage Settings
- Manage Gift Cards
- Manage Content Pages like About, Term of use, Privacy policy, Guidelines, FAQ etc.
- Manage Blog

## Payment Process

- Once the payment is made the learner, complete payment will be sent to the Portal Payment Account and virtual credits will be sent to Teachers online wallet after lesson delivery (With Portal Commission Deduction).

- Teachers will have the option to request withdrawal, once the withdrawal request is submitted to admin; the admin can transfer the money to teacher's bank/PayPal account off the site manually.

## Third Party APIs Integration

Following are the list of APIs which may are used in the platform:

### Payment APIs

- PayPal Standard Payments
- Authorize.net Payments

### Lesson Interaction and Delivery

- Comet Chat

### Location Detection

- Google Geo Location

#### Note

All 3rd party services, APIs, Domains, Hosting etc. shall be acquired by Client at his/her own cost.

## Yo!Coach Applications

The Yo!Coach architecture supports platforms to be modified for following applications:

- Doctors Consultation
- Lawyers Consolation
- Music Lessons